

# Managed Antivirus - BitDefender services keep failing

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Help and Support

Help Desk

Article Number: 000031526

Last Modified: Tue Sep 26 18:02:16 GMT 2017

### Description

- Managed Antivirus - BitDefender services keep failing
- Windows Service Check - Managed Antivirus Endpoint Integration Service fails
- Windows Service Check - Managed Antivirus Endpoint Update Service fails
- Windows Service Check - Managed Antivirus Endpoint Agent Service fails
- Windows Service Check - Managed Antivirus Endpoint Host Service fails

### Environment

- SolarWinds RMM
- Managed Antivirus - BitDefender

### Solution

- Please restart machine
  - These 4 services are locked down by Bitdefender
  - These 4 services cannot be altered or modified
- In event a restart does not resolve a clean uninstall and reinstall will need to occur:
  - [Managed Antivirus - BitDefender Clean uninstall](#)